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CMS2 524. MANAGEMENT OF SERVICE OPERATIONS.

Credits: 3

Offered by: Management & Entrepreneurship (School of Continuing Studies)

This course is not offered this catalogue year.

Description

The course takes an operations point of view to look at companies and industries in the services sector. It builds on conceptual frameworks and cases from a wide range of service operations, selected from health care, hospitality, internet services, transportation, retailing, financial services, humanitarian services, government services, and others.

· Prerequisite: CMS2 515

Most students use Visual Schedule Builder (VSB) to organize their schedules. VSB helps you plan class schedules, travel time, and more.

Launch Visual Schedule Builder