

# CMS2 533D2. LEAN OPERATIONS AND PERFORMANCE MANAGEMENT IN HEALTH SERVICES.

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Credits: 1.5

Offered by: Administration & Governance (School of Continuing Studies)

This course is not offered this catalogue year.

## Description

Role of operations management and how to create public value by delivering services effectively and efficiently, and measure the performance of the organization, including how the lean approach in healthcare can provide “outside of the box” solutions to resolve process issues and improve quality, cost and delivery of healthcare services.

- Prerequisite: CMS2 533D1
- No credit will be given for this course unless both CMS2 533D1 and CMS2 533D2 are successfully completed in consecutive terms
- CMS2 533D1 and CMS2 533D2 together are equivalent to CMS2 533

Most students use Visual Schedule Builder (VSB) to organize their schedules. VSB helps you plan class schedules, travel time, and more.

[Launch Visual Schedule Builder](#)