

MGSC 642D1. QUALITY MANAGEMENT IN HEALTHCARE.

Credits: 1

Offered by: Management (Graduate Studies)

This course is not offered this catalogue year.

Description

Quality management concepts and tools with a focus on healthcare. Techniques and tools in collect and processing data on safety and quality. Quality improvement models and frameworks. Lean process improvement tools and scientific methodologies for understanding, analyzing and improving work processes. Sigma methodologies to eliminate quality defects. The most recent lean and six sigma applications that aim to provide better care at lower cost.

- Students must register for both MGSC 642D1 and MGSC 642D2
- No credit will be given for this course unless both MGSC 642D1 and MGSC 642D2 are successfully completed in consecutive terms
- MGSC 642D1 and MGSC 642D2 together are equivalent to MGSC 642

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