

INFORMATION AND KNOWLEDGE MANAGEMENT (GR. CERT.) (15 CREDITS)

Offered by: Information Studies (Faculty of Arts)

Program credit weight: 15

Program Description

This program is intended to prepare students to work as information and knowledge managers in a variety of sectors. The graduate courses in the program will focus on the information behavior of individuals, networks and organizations, and the nature of tacit and explicit knowledge services and strategies for identifying, capturing, organizing, storing, sharing, and using knowledge throughout the IM/KM lifecycle in order to learn and improve. Tools and techniques for codifying knowledge and facilitating collaboration in networks are also covered. This is an entry-level, graduate program that may lead to another graduate certificate or to the M.I.St. program, however, none of the courses taken in the graduate certificate can be credited towards the M.I.St. program once a graduate certificate has been completed.

Note: For information about Fall 2025 and Winter 2026 course offerings, please check back on May 8, 2025. Until then, the "Terms offered" field will appear blank for most courses while the class schedule is being finalized.

Required Courses (6 credits)

Expand allContract all

Course	Title	Credits
INFS 619	Information Behaviour and Resources.	3
INFS 661	Knowledge Management.	3

Complementary Courses (9 credits)

chosen from the following:

Expand allContract all

Course	Title	Credits
INFS 607	Organization of Information.	3
INFS 620	Managing Information Organizations.	3
INFS 662	Intellectual Capital.	3
INFS 663	Knowledge Taxonomies.	3
INFS 664	Managing Knowledge Communities.	3
INFS 665	Competitive Intelligence.	3